unix-cowboy wrote:

I have 2 people who create docx files because they use Macs or Apples.

Not their fault MS has screwed up the extensions...

Are they using MS Word? Or are they using Apples's Pages app?

There is a problem opening .docx files created with Pages 5 and a bug report has been filed.

Have them send documents as PDF's or as a .doc file.

Note: LibreOffice won't open .docx files created with Pages 5 either.